










Fraud Prevention (Sales)



Red Flags

-  RECEIPT OF A QUOTE REQUEST OR CREDIT REFERENCE INFORMATION FROM AN EXISTING CUSTOMER REQUESTING A NEW ACCOUNT WITH TECH DATA
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER FROM A SUSPECT EMAIL ADDRESS SUCH AS A YAHOO, GMAIL or HOTMAIL ACCOUNT
-  RECEIPT OF A QUOTE REQUEST FROM A SUSPECT EMAIL ADDRESS LINKED TO A WEBSITE DOMAIN THAT UPON FURTHER SCRUTINY DOES NOT MATCH THE WEBSITE OF THE LEGITIMATE COMPANY
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER REQUESTING LARGE QUANTITIES OF HIGHLY TARGETED ITEMS FOR THEFT SUCH AS TONER CARTRIDGES, MEMORY, HARD DRIVES, NOTEBOOKS, IPODS, DIGITAL PROJECTORS, PROCESSORS, DIGITAL CAMERAS, GPS UNITS, ETC.
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER WITH EXPEDITED SHIPPING TERMS SUCH AS A PRIORITY OVERNIGHT SHIP VIA REQUESTED
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER WITH A SUSPECT SHIP TO ADDRESS SUCH AS A RESIDENTIAL ADDRESS OR A FREIGHT FORWARDER
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER VIA EMAIL WITH INCORRECT SPELLING OR IMPROPER GRAMMAR USED IN THE MESSAGE
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER FROM A SUSPECT EMAIL ADDRESS WHICH IS INITIALLY SENT TO AN INCORRECT EMAIL ADDRESS (EX. NON-SALES RECIPIENT SUCH AS TD ACCOUNTING) OR VIA THE WEBSITE
-  RECEIPT OF A QUOTE REQUEST OR PURCHASE ORDER VIA A PHONE CALL RECEIVED THROUGH A TTY RELAY SERVICE (FOR THE HEARING IMPAIRED)

****CONTACT INFORMATION****

JEFF RILEY LOSS PREVENTION X78003
SCOTT HEIM LOSS PREVENTION X72652
CHERYL RAMSAY ADVANCED DEBT RECOVERY X84614